

2-1-1 Idaho CareLine State Fiscal Year-to Date Summary by Contact Classification As of September 2009

[State Fiscal Year (SFY)=July 1, 2009 to June 30, 2010]

Call Classification	July	August	September	Total Calls
Abuse/Neglect	386	374	358	1118
Adoption	136	189	295	620
Childcare	3339	4092	4118	11549
Clearinghouse	8	2	8	18
Dentist	84	94	83	261
Disabilities (under age 3)	31	44	39	114
Disabilities (age 3 & older)	121	99	133	353
Doctor	195	197	190	582
Employment / Business	169	182	184	535
Environmental Health	69	55	41	165
Financial Service / Benefits	6511	6956	6346	19813
Foster Care	186	167	178	531
Fraud	105	136	111	352
Health Resources	789	734	755	2278
Immunizations	69	123	150	342
Medicaid (Age 19-)	1268	1354	1541	4163
Medicaid (Age 19+)	1490	1234	1242	3966
Medicaid Dentist	165	194	167	526
Medicaid Doctor	391	410	462	1263
Mental Health	240	209	208	657
Miscellaneous	986	1107	1060	3153
Senior Issues (Age 60 & older)	123	148	168	439
Social Security	123	122	123	368
Substance Abuse	136	123	156	415
Tobacco	116	56	43	215
WIC	390	436	368	1194
Total:	17626	18837	18527	54990

(Spanish contact information included - see Spanish contacts for detail)

Source: IDHW 2-1-1 Idaho CareLine "Get Connected Get Answers"

Note: Report displays the cumulative contacts received to date during the SFY by month, by contact classification, and total contacts to date.